



Tips & Tricks

Getting the most from your tutoring sessions

Stuck on your homework?

Start a session with a tutor.

- Type out the question you need help with into the bar on your dashboard.
- Or click “Ask a tutor” underneath the subject you need help with.

If the tutor asks:

“What have you tried so far?” or “Where do you think we should start?”

- If you know what your first step is, let the tutor know.
- Say “this is my work so far” then upload, draw, or type what you’ve done.
- “I haven’t tried anything, I haven’t started yet.”
- “I’m confused about this problem.”

“What did you learn about this in class?”

- Send a picture or screenshot of your notes.
- “I don’t remember learning this in class.”

How do you begin?

Tell the tutor what you need help with.

- Say “Hi! I’m in _____ grade, I need help with _____.”
- “Hi, I was absent when my teacher taught _____.”

If you’re still stuck:

Let the tutor know that you still need their help.

- Say “Could you explain another way?”
- Ask “Can you draw it out for me?”
- Type “I’m not following. Can you try again?”
- Say “I’m not sure what to do next.”

➤ Key Reminders

- Remember to say hello
- Tutors are real people! Be kind :)
- If you do not get a response right away, don’t stress. The tutor will be right with you.